

The RMM Solution That Makes Automation Work for You



ConnectWise

Automate®

10 Reasons You Need a Powerful RMM Tool

Automate more and get time back for what matters with ConnectWise Automate.

1. Reduce Support Tickets

Take a more proactive approach to endpoint management, resulting in fewer system issues and crashes, which means a 20% reduction in support tickets.

2. Reduce Hardware Management Costs

Automate routine maintenance tasks on managed hardware to shrink the time your engineers are spending on hardware management by up to 60%.

3. Improve Technician Productivity

Improve your reactive processes with the ability to quickly queue automation and allow your technicians to solve in-the-moment issues faster.

4. Improve Your Security Stance

Secure your customers with automation. Keep patching comprehensive, accurate, and timely with a phased approach to testing, approvals, and deployment.

5. Manage More Customers

ConnectWise Automate delivers a comprehensive RMM solution that allows you to manage more endpoints more efficiently, without adding headcount.

6. Increase Employee Satisfaction

Intuitive tools with simple implementation and use make team buy-in easier, make your team happier and make their day-to-day jobs easier.

7. Streamline Invoice Processing

Stop the breakdown between service and finance with a single source of information that makes it simple for finance to send correct invoices on time.

8. Boost Your Bottom Line

Use your RMM as a prospecting tool with simple reporting to show value and drive upsells. Bring in more business to drive more revenue.

9. Create Sales Opportunities

Take action proactively when devices fall below established standards, keeping your sales team stocked with potential upsell opportunities.

10. Increase Value for Customers

Show the value you bring your customers with the ability to track automated tasks and time allotted, letting you deliver clear value reporting to customers.