ENHANCING THE LEARNING EXPERIENCE
With Remarkably Simple Solutions
Keeping Students Connected

AVID has the perfect solution for every learning environment. Whether in the classroom, distance or blended learning, AVID provides audio products built specifically for education while keeping the needs of educators and students at the forefront.

We embrace our responsibility to put forth innovative products and services that are the important link connecting people to technology. This drives our dedication of being the worldwide partner of choice for solutions you can count on.

AVID has almost 70 years of audio experience and our employee-owners take great pride in offering remarkably simple solutions designed to enhance the learning experience.

**Quality**
Providing quality service and cost-effective product solutions that you can count on.

**Innovation**
Research and creative process with a focus on developing products that enhance the learning experience.

**Value**
Providing a collaborative partnership that strives to exceed expectations.

At AVID you are not just another customer. Our team is with you every step of the way!
Did you know?

**Passive Noise-Reduction**
Passive Noise-Reduction helps lower the overall decibel level of background noise while still allowing users to hear someone speaking to them.

Where passive noise-reduction can be beneficial:
- Students with Autism or Auditory Processing Disorder often have a hard time with noise and can greatly benefit from passive noise-reduction technology. Background noise is a constant nuisance and causes major difficulty when it comes to processing information and sorting the important from the unimportant.
- Labs and classrooms
- School cafeteria
- Concerts or sporting events
- Loud external conditions
- Situations where multiple conversations are being held

**Assistive Technology**
Assistive Technology (AT) is an umbrella term that includes assistive, adaptive, and rehabilitative devices for people with disabilities while also including the process used in selecting, locating, and using them.

Today most AT tools for reading are used on one of three computer platforms for assistive technology:
- Desktop and laptop computers
- Mobile devices (includes smart phones and tablets)
- Chromebooks® (and the Chrome browser used on any device)

AVID Products can assist with auditory processing issues as well as attention issues. Whether it is group or personal audio listening devices, our catalog is filled with a number of product solutions to best fit your needs and enhance the learning experience.
Headphones, Headsets, Earphones or Earbuds, which is right for you?
At AVID we want to make sure you have a solid understanding of how we refer to each.

**Headphones and Headsets:**
Headphones are worn on or over the ear, typically with ear pads and an over the head adjustable band. Headsets mimic the same characteristics, but include a microphone for interactive use. There are a number of different models within each type that offer various options.

**Earphones and Earbuds:**
Earphones are inserted into the ear canal, while Earbuds rest outside the ear canal. There are a number of different models within each type that offer various options.

**Product Feature Icons**
Look for the icons next to products for features. AVID customer care is always ready to assist with any questions.

- 3.5mm plug
- 6.3mm plug
- 3.5mm TRRS plug
- USB connector
- 5 foot cord
- 6 foot cord
- foam earpads
- vinyl earpads
- in-line microphone
- chew-resistant braided cord
- volume control
- perfect for testing

*indicates color options*
AVID 30 Series

The stylish 30 Series is a proven design specifically developed with the rigors of the school environment and sound quality in mind. Already used by thousands of students, this lightweight headset is equipped with a boom microphone, making it ideal for a variety of classroom settings and easy to use, store, and clean.

Equipped with the AVID signature nylon-braided cord that works as a chew deterrent, providing valuable protection for your equipment investment. The 6-foot cord length allows for a wide range of motion to help facilitate an interactive learning environment and wraps up easily into a Velcro tie. The adjustable padded headband and mid-size ear pads provide comfortable fit across diverse age groups and are extremely easy to maintain. The material can be quickly wiped clean with any gentle over-the-counter cleansing product.

_Ideal for testing, language learning software, recording podcasts, presentation narration and other applications._

AE-35

The AE-35 is a headphone within the 30 series that has the exact same features and quality as the AE-36 model but without a microphone. Great for school, home, libraries and more.
AE-36
The stylish AE-36 headset is equipped with an omnidirectional adjustable boom microphone. A great solution for testing by allowing students to record their answers in a clear and quiet manner.

Available in three pattern colors, the AE-36 is a perfect choice to assist with enhancing the student learning experience and engagement.

AE-39
The AE-39 has the exact same features as the AE-36 model but is equipped with a USB plug. A great choice for plugging directly into a computer USB port.
AVID 50 Series

The AVID 50 Series models are packed with features and benefits to ensure an enhanced and fulfilling learning experience wherever your classroom may be. These durable and dependable models are easy to clean and store, have an ambidexterous design and are a perfect choice for 1:1 learning. The 50 Series is a universal communication solution that is sure to go the distance.

**AE-54**

The AE-54 is a headphone designed specifically for the classroom. AVID has developed this model to meet various state non-microphone testing requirements. The AE-54 is built for quality performance and comfort, making it the perfect choice for prolonged use.

- Noise-Reducing Ambidextrous Design
- Chew Resistant Cord
- Velcro Tie for Quick Storage
- Soft Leatherette Padding
- Easy Clean Ear Pads

**AE-55**

The AE-55 is a sleek headset that raises the bar. The AE-55 is designed for quality performance and comfort, while delivering on the various state testing and TELPAS specifications.

- Reinforced Strain Relief
- Advanced Sound Quality
- Unidirectional Noise-Canceling Rotating Microphone
AE-55USB

The AE-55USB has all the same great qualities as the AE-55, but is equipped with a USB plug and inline volume control. This type of connection is frequently used in gaming headsets for a cleaner sound and stronger signal. Also ideal for testing and 1:1 learning.
AE-42

Built Tougher than the Classroom
AVID is committed to providing a comfortable listening experience and understands that the classroom environment can be one of the roughest places for any technology device. This knowledge went into the development of the stylish AE-42 with in-line microphone and controls. Minimal moving parts and a rugged headband built to withstand even the toughest mechanical abuse make this one of the most robust thin-profile headset solutions on the market.

Comfort + Quality = Enhanced Listening Experience.
The AE-42 features speakers that provide quality audio and the adjustable padded headband with repositionable ear cups that all work together to provide an incredibly comfortable fit for students of all ages. The slim design adds to the overall comfort. It’s easy to see why the AE-42 with in-line microphone and controls will provide an enhanced listening experience.
Additional Headphone Models

AVID offers additional headphone models that are designed with the cost-conscious classroom in mind. These headphones are built for comfort and durability, equipped with adjustable headbands to fit heads of all sizes, long cord lengths for a wide range of motion. Padded ear pads provide a comfortable listening experience.

**AE-711**

Students tend to be more careful with their own property, and the AE-711 is perfect to assign one to each student. The small size makes it easy to store. The AE-711 is certainly a must-have for all budget-conscious schools and is available in yellow, blue or red.

**FV-060**

Medium sized headphone that is perfect as a personal headphone or even as a lightweight lab headphone. The earpads fit nicely around the ear and help block out surrounding noises. The earpieces rotate flat for easy storage in a desk or backpack.
Earphones and Earbuds

AVID earphones and earbuds are the perfect budget-friendly option for higher grade students and adults. Provide one pair per user for computer-based activities such as testing and listening to audio books. Their small size still provides excellent quality sound, comfort, and can easily be carried from lab to classroom.

**AE-215**

This earphone model offers soft, flexible silicone ear tips that fit comfortably in the ear. This helps block out surrounding noises keeping the student from having to turn the volume up too loud.

**AE-1M**

The AE-1M is a quality earbud that offers superior sound quality and features an in-line voice sensitive microphone for use during testing and recording sessions.
AVID Accessories

Protective Storage Case

Safely store your products and keep them clean with the AVID storage case. The protective hard case protects your investment and helps ensure the longevity of each headphone and headset, while providing a great way to store and transport. Made of a lightweight and durable ABS plastic with locking tabs. Dimensions: 23 x 19.5 x 5.5 inches

Class Pack

Order your storage case with headphones or headsets included from select resellers or direct from AVID. To learn more, contact us.

<table>
<thead>
<tr>
<th>Model</th>
<th>Quantity / Case</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 Series</td>
<td>12-25</td>
</tr>
<tr>
<td>50 Series</td>
<td>10-20</td>
</tr>
<tr>
<td>AE-42</td>
<td>10-18</td>
</tr>
<tr>
<td>AE-711</td>
<td>10-30</td>
</tr>
<tr>
<td>FV-060</td>
<td>10-30</td>
</tr>
</tbody>
</table>

Storage Case is able to accommodate a number headphones or headsets, depending on the model. This guide shows our recommendations.
Fishbone
To help prevent costly 3.5mm pin breakage, AVID developed the in-line Fishbone adapter. It flexes, allowing the pin to disengage smoothly when the attached audio cable is suddenly pulled from the jack at an angle which is a common occurrence in the classrooms.

Winner of the 2017 ISTE Best of Show, the Fishbone is a must-have in the classroom to protect your equipment.

Flexibility of the Fishbone protects pin breakage inside the 3.5mm port on computers, laptops and tablets.

Not finding what you’re looking for?
Contact us with any questions or requests and we will do our best to accommodate your needs.
AVID Warranty Information

LIMITED WARRANTY

Coverage
AVID’s liability and the sole remedy under this warranty is limited to the applicable warranty period for the Product and to repair or replacement of items determined by AVID to be defective. AVID shall have no liability under this warranty unless the procedures of the Return Policy are followed, including the issuance of an RMA.

AVID is notified in writing within sixty (60) days after discovery of the defect and the defective items are promptly returned to AVID, freight prepaid, and received by AVID.

Only AVID products purchased by consumers directly from AVID or an authorized AVID distributor or reseller, carry our limited warranty. This limited warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

AVID warrants that this product, when delivered to you in new condition, in original packaging, from AVID and used in normal conditions, is free from any defects in manufacturing, materials and workmanship for the following periods from the date of retail purchase by the original end-use purchaser:

- Headphones and headsets (exclusions below) – 1 year after date of purchase
- USB headphones and headsets – 6 months after date of purchase
- Personal headphones and headsets – 3 months after date of purchase
- Disposable headphones and earbuds – only the return policy applies

Products may be discontinued at any time.

Exceptions
This warranty does not cover defects resulting from: improper or unreasonable use or maintenance; failure to follow operating instructions; accident; excess moisture; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damages caused by use with other products; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.
Our Commitment
During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

Shipping and insurance for good transportation from the customer to AVID, as well as import fees, duties and taxes, will be paid by the customer.

Other Conditions
THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Remedies for any breach of warranty are limited to those provided herein to the exclusion of all other remedies, including, without limitation, incidental or consequential damages. No warranty or agreement varying or extending the foregoing warranty and limitation of remedy provisions may be relied upon unless it is in writing and signed by the President of AVID. No representation or affirmation of AVID, whether by words or action, shall be construed as a warranty.

RETURN POLICY
What you must do to obtain Limited Warranty Service:

If AVID determines that a Product is covered by the Limited Warranty, then you must return product, with proof of purchase, in accordance with the following procedures:

1. Request a Return of Material Authorization (RMA) Request form by visiting our website or by calling 1-888-575-AVID to receive the form via email - No actual merchandise returns will be accepted without prior authorization and AVID issued RMA #
2. Fully complete the RMA form and submit via email to sales@avidproducts.com
3. AVID will review request and contact you with any additional questions. Upon claim approval, AVID will issue you the required RMA # for return and processing.
4. Follow instructions on RMA form for your merchandise return and shipping instructions.
5. Label and ship the product, freight prepaid, to the address provided on the RMA form.
6. Please ensure the issued RMA # is prominently on the shipping label as instructed. - Cartons not bearing an RMA number may be refused and cause delays in processing your claim.

All product must be unused in original packaging, in resalable condition and include all components including manuals, cables, earpads, etc within 30 days of purchase. All returns must be authorized by an AVID representative before returned and are subject to individual customer contracts and agreements and disclosures.

All returns are subject to a 15% restocking fee.
Available Through:

AVID Products
Aquidneck Corporate Park
72 Johnny Cake Hill Road
Middletown, Rhode Island 02842
USA

Toll Free: 888-575-2843
Phone: 1-401-846-1300
Fax: 1-401-849-1060
sales@avidproducts.com
avidproducts.com

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