Acronis Cyber Backup Cloud

#1 Backup-as-a-Service for Service Providers

Thousands of small to large service providers worldwide succeed by selling an award-winning backup-as-a-service solution that's easy-to-use, efficient and secure.

Acronis Cyber Backup Cloud protects more than 20 platforms and incorporates the backup industry's most advanced anti-ransomware technology, safeguarding data and systems in any environment – physical or virtualized, on-premises or in the cloud. As a turnkey SaaS-based solution, it is as seamless to deploy as it is to manage and does not add complexity to any IT infrastructure – having almost no impact on system performance.

Provide complete protection for 20+ platforms with one solution

Comply with requirements by leveraging local, public- and private-cloud storage options

Apply unique cyber protection technologies fueled by 100+ patents

Start and grow quickly with an easy, turn-key SaaS-based solution

Scale seamlessly with a true multi-tier, multi-tenant cloud architecture

White-label the service to maintain your brand's unique look and feel

PART OF ACRONIS CYBER CLOUD

Acronis Cyber Backup Cloud is part of Acronis Cyber Cloud, a platform that enables service providers to deliver cyber protection in an easy, efficient and secure way.

With one solution, you and your clients gain access to backup, disaster recovery, AI-based malware and ransomware protection, security and management tools, file sync and share, and blockchain-based file notarization and e-signature services, all managed from a single console.

PARTNER WITH ACRONIS, A GLOBAL LEADER IN CYBER PROTECTION

500K+
business customers

50K+
partners in 150 countries

5K+
PB of data under Acronis protection

100%
of Fortune 1000 companies use Acronis products

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KEY DATA PROTECTION FEATURES

Complete protection for 20+ platforms
Streamline your data protection efforts using just one solution with support for Windows and Linux servers and VMs, eight major hypervisors, PCs, Macs, iOS and Android mobile devices, Microsoft on-premises applications, Microsoft 365, G Suite, and websites.

Flexible backup storage options
Comply with business requirements given flexible storage options: ready-to-use Google Cloud Storage, Microsoft Azure storage, and Acronis Cyber Cloud Storage, Acronis Backup Gateway software component to store backups on third-party off-site storage, local networked storage and Acronis Cyber Infrastructure, a scalable, on-premises storage and compute solution.

Multiple backup types
Back up disks/volumes (with all information required for the operating system to boot), individual files or folders, system state (for Microsoft Windows systems), or ESXi configuration.

Physical data shipping service
Conduct initial seeding faster by saving the initial full backup to a hard drive on client premises and shipping it to an Acronis data center. There the initial seeding backup will be uploaded to cloud storage.

Customizable backup scheduling
Perform manual or automatic backups according to the desired schedule and frequency – monthly, weekly, daily, hourly, or even every ten minutes.

Proven encryption with password protection
Maintain regulatory compliance by protecting backups with AES-256 data encryption in transit and at rest only users can access the data.

NEW Machine auto-discovery and remote agent installation
Detect machines in your Active Directory (AD) domain or local network automatically, and install agents in bulk.

NEW Vulnerability assessments
Ensure that all applications and operating systems are up to date and work properly by scanning machines for vulnerabilities.

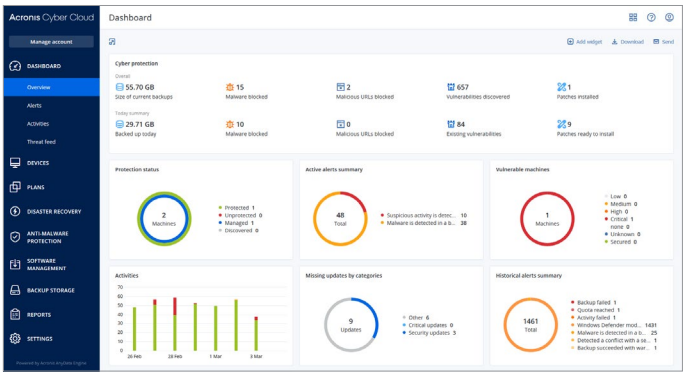
Cyber protection dashboards in client tenants
Review the protection status of any client device easily via customizable dashboards in the backup console.

Acronis Active Protection
Stop ransomware with the backup industry's most advanced, AI-based anti-ransomware technology that protects files, backups, and the backup agents in real-time. Any files impacted before an attack was deflected are automatically restored.

Acronis Universal Restore
Reduce time spent on recovery tasks. Acronis Universal Restore makes dissimilar hardware recovery dramatically faster by detecting the machine type and auto-installing appropriate drivers for the hardware.

Acronis Instant Restore
Achieve best-in-industry RTOs by starting any Windows or Linux system (physical or virtual) directly from the backup storage on your existing Microsoft Hyper-V or VMware vSphere ESXi host – without moving data.

Web-based backup and recovery console
Perform all data protections tasks with a multi-tenant backup and recovery console – with no connection to the on-premises servers required over RDP.



Complete Microsoft 365 protection
Protect data in Microsoft Exchange Online, Microsoft Teams, OneDrive for Business, and SharePoint Online with comprehensive cloud-to-cloud backup.

G Suite data protection
Protect client data stored in Gmail, Drive (including Team Drives), Contacts, and Calendar and ensure fast, reliable recovery.

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KEY FEATURES FOR SERVICE PROVIDERS

Built on the powerful Acronis Cyber Cloud platform, Acronis Cyber Backup Cloud includes all features designed for service providers. For example:

Three deployment options

Control the deployment by choosing the model that's right for you – from Acronis-hosted (turn-key SaaS solution), hybrid (cloud storage hosted by service provider), or service provider-hosted (private cloud).

Zero up-front costs with Acronis-hosted model

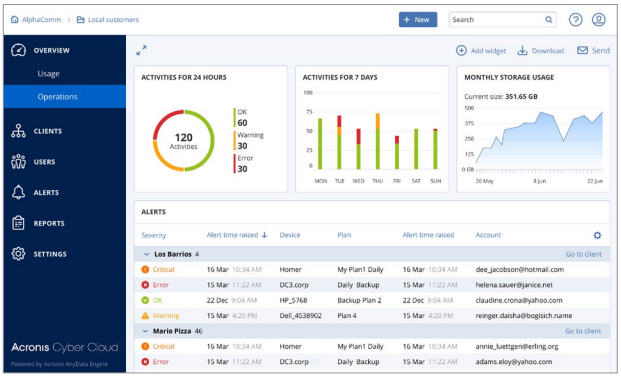
Save money and increase margins by reducing time spent installing and configuring a backup solution, and eliminating the need to purchase and maintain additional hardware. With the default Acronis-hosted model, you can focus on servicing your clients –
we maintain all components of the SaaS solution.

Multi-tier and multi-tenant architecture

Provision services quickly and minimize time spent managing client and partner accounts. Acronis Cyber Cloud's multi-tier, multi-tenant architecture ensures optimal administrative efficiency: create client or partner accounts in seconds, customize unique offerings, and manage quotas, features and administrative privileges using vertical grouping.

Web console for easy, scalable management

Enjoy using the web-based multi-tenant management console — a single spot for accounts provisioning, user and reseller management, reporting, monitoring, and other tasks.



Straightforward pay-as-you-go pricing

Meet the dynamic needs of your clients with a 100% pay-per-use licensing model. Per-GB and per-workload licensing types are available.

Self-service recovery web console

Provide your clients' employees with a web-based, touch-friendly console to access backups and search for and restore files wherever and whenever it's needed. There will be no need to contact MSPs or corporate admins to execute basic tasks.

User interface in 25 languages

Serve more target markets. The web-based management console is available in 25 languages, with user-based language settings and the ability to easily switch between them.

Integration with PSA and RMM systems

Deliver services instantly using the native integrations with Autotask, ConnectWise Atera, cPanel, Flexiant, HostBill, Kaseya, CloudBlue, Plesk, and WHMCS.

Integration with custom provisioning systems

Assimilate systems by leveraging a powerful RESTful management API or enable integration via the Acronis Cyber Backup Cloud Application Packaging Standard (APS).

Comprehensive white-labeling

Differentiate your brand with advanced data protection services that maintain your brand's unique look and feel. Multiple features make it easy to be you.

Dedicated go-to-market support

Get pre- and post-sales support from a designated team of marketing and sales specialists. Acronis is here to help you in all stages of the client lifecycle.

Acronis Professional Services

Our technology experts and business consultants can help you build an efficient business case, design your data protection plan, and quickly roll out services with minimal risk and costs.

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SUPPORTED WORKLOADS

Microsoft Windows

Personal computer operating systems:

- Windows XP Professional SP3 (x86, x64)
- Windows Vista – all editions
- Windows 7 – all editions
- Windows 8/8.1 – all editions (x86, x64), except for the Windows RT editions
- Windows 10 – Home, Pro, Education, Enterprise, and IoT Enterprise editions

Server operating systems:

- Windows Server 2003 SP1/2003 R2 and later – Standard and Enterprise editions (x86, x64)
- Windows Small Business Server 2003/2003 R2
- Windows Server 2008 – Standard, Enterprise, Datacenter, and Web editions (x86, x64)
- Windows Small Business Server 2008
- Windows Server 2008 R2 – Standard, Enterprise, Datacenter, Foundation, and Web editions
- Windows MultiPoint Server 2010/2011/2012
- Windows Small Business Server 2011 – all editions
- Windows Server 2012/2012 R2 – all editions
- Windows Storage Server 2003/2008/2008 R2/2012/2012 R2/2016
- Windows Server 2016, 2019 – all installation

Linux

x86 and x86_64 Linux distributions, including:

- Red Hat Enterprise Linux 4.x, 5.x, 6.x, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6, 8.0
- Ubuntu 9.10, 10.04, 10.10, 11.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10, 15.04, 15.10, 16.04, 16.10, 17.04, 17.10, 18.04, 18.10
- Fedora 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29
- SUSE Linux Enterprise Server 10 and 11
- SUSE Linux Enterprise Server 12 – supported on file systems, except Btrfs
- Debian 4, 5, 6, 7.0, 7.2, 7.4, 7.5, 7.6, 7.7, 8.0, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 8.8, 9.0, 9.1, 9.2, 9.3, 9.4, 9.5, 9.6, 9.7, 9.8
- CentOS 5.x, 6.x, 7, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6
- Oracle Linux 5.x, 6.x, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6 – both Unbreakable Enterprise Kernel and Red Hat Compatible Kernel
- CloudLinux 5.x, 6.x, 7, 7.1, 7.2, 7.3, 7.4, 7.5
- ClearOS 5.x, 6.x, 7, 7.1, 7.4
- ALT Linux 7.0

Mac OS X / macOS

- OS X Mavericks 10.9
- OS X Yosemite 10.10
- OS X El Capitan 10.11
- macOS Sierra 10.12
- macOS High Sierra 10.13
- macOS Mojave 10.14

Mobile operating systems

- Android 4.1 or later
- iOS 8 or later

Hypervisors

Backup at a hypervisor level (agentless backup):

VMware

- VMware vSphere versions: 4.1, 5.0, 5.1, 5.5, 6.0, 6.5, 6.7

Microsoft Hyper-V

- Windows Server 2008 (x64) with Hyper-V
- Windows Server 2008 R2 with Hyper-V
- Microsoft Hyper-V Server 2008/2008 R2
- Windows Server 2012/2012 R2 with Hyper-V
- Microsoft Hyper-V Server 2012/2012 R2
- Windows 8, 8.1 (x64) with Hyper-V
- Windows 10 with Hyper-V
- Windows Server 2016, 2019 with Hyper-V – all installation options, except for Nano Server
- Microsoft Hyper-V Server 2016, 2019

Virtuozzo

- Virtuozzo 6.0.10, 6.0.11, 6.0.12

Backup from inside a guest OS:

VMware

- VMware vSphere Hypervisor (Free ESXi) *
- VMware Server (VMware Virtual server)
- VMware Workstation
- VMware ACE
- VMware Player

Microsoft

- Microsoft Virtual PC 2004 and 2007
- Windows Virtual PC
- Microsoft Virtual Server 2005

Citrix

- Citrix XenServer 4.1.5, 5.5, 5.6, 6.0, 6.1, 6.2, 6.5, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5*

Red Hat

- Red Hat Enterprise Virtualization (RHEV) 2.2, 3.0, 3.1, 3.2, 3.3, 3.4, 3.5, 3.6
- Red Hat Virtualization (RHV) 4.0, 4.1

Nutanix

- Nutanix Acropolis Hypervisor (AHV) 20160925.x through 20180425.x

Linux

- Kernel-based Virtual Machines (KVM)

Parallels

- Parallels Workstation
- Parallels Server 4 Bare Metal

Oracle

- Oracle VM Server 3.0, 3.3, 3.4
- Oracle VM VirtualBox 4.x

Cloud VMs

- Azure virtual machines
- Amazon EC2 instances

Microsoft on-premises applications

- Microsoft Exchange Server 2016, 2013, 2010, 2007, 2019
- Microsoft SQL Server 2017, 2016, 2014, 2012, 2008 R2, 2008, 2005
- Microsoft SharePoint 2013, 2010 SP1
- Microsoft SharePoint Foundation 2010 SP1
- Microsoft SharePoint Server 2007 SP2*
- Microsoft Windows SharePoint Services 3.0 SP2*

Microsoft 365

- Microsoft Exchange Online
- Microsoft Teams
- Microsoft OneDrive for Business
- Microsoft SharePoint Online

G Suite

- Gmail, Drive, Calendar, Contacts

SUPPORTED BACKUP DESTINATIONS

Local storage

- Acronis Cyber Infrastructure
- Folders on the backed up machines
- Networked storage – SMB/CIFS/DFS and NFS shares

External storage

- Acronis Cyber Cloud Storage (default cloud storage)
- External NFS shares

Public cloud providers

- Google Cloud Platform
- Microsoft Azure
- Amazon S3
- IBM Cloud (S3)
- Alibaba Cloud (S3)
- IIJ (S3)
- Cleversafe (S3)
- Other S3 compatible storage solutions with V2 authentication type
- Swift object storage
- Softlayer (Swift)

** Certain limitations may apply*

Acronis

Sign up for a 30-day trial of Acronis Cyber Backup Cloud at **www.acronis.com**

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