



# Keep devices and data secure with AUE

Our AUE policy ensures the latest software is always operating on the most suitable hardware.

## Secure by design

Multiple layers of security enable Chromebooks' effortless sharing model. These include verified boot, sandboxing of data, and automatic updates applied approximately every 6 weeks.

## Automatic updates

Google provides regular automatic updates to Chrome devices to guarantee their security and reliability. They include updates to the device itself, Chrome OS, Chrome Browser and firmware, and are applied seamlessly in the background, causing no interruptions to user productivity. Once applied, a simple reboot of the Chromebook (<10 seconds) is all it takes for the updates to take effect.

With Chrome OS, you don't even notice your system updating with the latest and greatest features.

## Our mission to keep devices secure and updated

We work closely with hardware and software partners to provide fixes that allow Chrome to continue providing OS improvements. Agreements with all of the component vendors allow us to

provide seamless security patches and stability improvements along the way. However, the technology these agreements are based on will eventually become obsolete and so the AUE cannot be managed for an indefinite amount of time.

That's why we have **Automatic Update Expiration**, a shelf life that ensures the latest software is always operating on the most suitable hardware. All devices have a date when automatic software updates expire, which is determined by when the hardware platform was first introduced to the market, rather than the purchase date of the device.

## Remember:

AUE dates keep devices safe – once passed, they may be fine to use, but they're no longer the secure devices they were designed to be and may not meet regulatory requirements for your industry.

For a full list of AUE dates, see the Automatic Update Expiration policy [Help Center](#).





After AUE, devices will no longer have



### Security

Devices will stop receiving security updates for Chrome OS and Chrome browser as soon as they pass their AUE date.



### Support

Google Support is unable to help with expired devices. Even if they're able to pinpoint the issue, there is no way to push updates or fixes to resolve it.



### Compatibility

As devices miss critical updates, the likelihood increases that certain apps and extensions will become incompatible and stop working altogether.

Great options for end-of-life devices



### Buyback program

Many Chromebook vendors offer buyback programs for expired devices. For more information check out the [promos program](#), or contact your local provider.



### Take home

Devices can be wiped and turned into consumer machines to be given to your employees or students as personal devices.



### Donate

Devices can be wiped and donated to nonprofits or public services like libraries, to support greater equality and access to technology.

## Why are the latest Chromebooks and built-in Chrome OS the right choice?

With each new device model and update to the OS, our security measures only get better. Google proactively looks for potential security threats and continuously updates Chrome OS to prevent attacks, keeping your devices secure.

## What's next?

To ensure you have the latest Chrome OS features and security updates, we urge you to upgrade any Chrome OS devices which have passed their AUE.



For more information on Automatic Update Expiration or if you're unsure about a device's AUE date, visit the [Help Center](#).