

D&H Managed **Services**

Capitalize on our Veteran Expertise and Portfolio of End-to-End Solutions for Your Clients.

Managed Help Desk:

Our U.S.-based help desk experts are available 24x7 to assist your customers.

- Covers computer software/hardware as well as connectivity and networking issues
- · Connect via phone, email, chat, or web portal
- Tiered support ranging from basic to high-level customer escalations

Managed Device Services:

ENDPOINT MANAGEMENT Make D&H your first line of defense against cybercrime.

- Real-time incident and alert monitoring Automated Patch Management tool
- Real-time dashboard and monthly reporting



ENDPOINT PROTECTION PLUS Give your customers the next generation of anti-virus to fortify their IT defenses.

- Built-in Threat Hunting
- Sophisticated endpoint detection
- 24/7 expert monitoring and patching

PATCHING-ENDPOINTS Give your clients the ability to patch endpoints on or off-network, without the need for complicated infrastructure.

- Roaming devices can download and install patches from our cloud-based server
- Optimize network bandwidth
- Reduce vulnerabilities by keeping software up-to-date in real-time

MANAGED EDR-ENDPOINTS Anti-virus is not enough to protect against the accelerating rate of cyberattacks

• Two-way Firewall

• Intrusion Detection

Anti-Phishing

- Web Filtering
- User Application Control

Managed Infrastructure:

Reduce your capital expenditure and lower ownership cost.

- Skilled, experienced personnel
- High productivity and efficiency
- Unified Communications, Route/Switch, Carrier Services, and Security OEM equipment
- Reliability and guality

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