

D&H WHITE GLOVE CONFIGURATIONS



With the introduction of Chromebook™ White Glove prep to the channel several years ago, D&H has increasingly fine tuned and expanded our offerings to better serve the market and become a valuable resource for many of our customers.



Chromebooks™



From standard White Glove which includes OS updates and enrollments, to Asset Tagging, Laser Etching, OU movement and large deployment organizing via over boxing, skid labeling and green/bulk shipping on approved models.

Laptop/Desktop

Memory, video and storage upgrades for applicable pre-built brands. Each upgraded unit is tested prior to shipping to ensure quality. Asset Tagging and Laser Etching also available.

Server

Configuration of Tier 1 branded servers from Lenovo & HP as well as Whitebox from Intel. Including hardware assembly, RAID configuration, OS install and a 24 hour burn-in test to ensure quality.



Lenovo

ASUS
IN SEARCH OF INCREDIBLE

acer



Hewlett Packard
Enterprise

For complete Partner Enablement and Resources visit www.dandh.com/DHSS

Solutions Navigator: 888.325.1246 (option 8)

D&H Solutions and Services Team: DHSS@dandh.com



Standard Chromebook White Glove enrollment

White Glove upgrade — Serial/MaCId capture

White Glove upgrade — applying end-user provided Asset Tags

White Glove upgrade — green packaging

White Glove upgrade — overboxing custom sorting

Desktop White Glove service

Server White Glove service

Laser etching

Chromebook

WG250	\$8.00	Standard White Glove enrollment for 1-250 Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
WG1000	\$6.75	Standard White Glove enrollment for 251-1000 Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
WG2500	\$5.50	Standard White Glove enrollment for 1001-2500 Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
WG5000	\$4.75	Standard White Glove enrollment for 2500+ Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
MCASEINSTLL	\$1.50	Install case products on Chromebooks during standard enrollment before being placed back in original Chromebook packaging. Must be purchased with corresponding standard White Glove base sku.
WGUPGRADE	\$1.00	White Glove upgrade for any one (1) of the following steps above standard enrollment: <ul style="list-style-type: none"> • Serial/MaCId Capture • Applying end-user provided Asset Tags • Green shipping of Chromebooks in customized overboxes • O/U device moves and data population. Charge is per step requested. Product/Service may require preapproval from D&H's White Glove team.
GREENSHIPONLY	\$3.00	Standalone service & pricing for Green shipping. The process of packing Chromebooks/ Windows laptops in customized bulk boxes and removing/recycling product outer packaging & paperwork prior to delivery for ease of deployment. Palatalized shipments only. Authorized models only.

Laptop/Desktop

PCUPGRADEDHS	\$8.50	Single component add for branded Laptop/Desktops. Includes install of: Memory, Hard Drive, Video card or comparable + hardware check to ensure quality -Min x5 per project
PCUPGRADEADVHS	\$11.50	Multiple component add for branded Laptop/Desktops. Includes install of: Memory, Hard Drive, Video card or comparable + hardware check to ensure quality -Min x5 per project
PCIMAGEDHS	\$19.50	.WIM Image Load Service and Asset Tag Application (50 device min)
ATCONFIGDHS	\$9.00	Asset tag Creation/application to a single serialized and/or non-serialized asset
MSAUTOPILOTDHS	\$9.00	Deployment/enrollment of pre-configured autopilot settings from the end user to various Win10 devices prior to shipment. Includes kick off call + production review to ensure quality and accuracy (25 device min)

Server

SVRCONFIGSTDDHS	\$95.00	Server Config Standard: Configuration for the installation of up to 10 hardware components within a server, storage or network product.
SVRCONFIGADVHS	\$125.00	Server Config Advanced: Configuration for the installation of 11 or more hardware components within a server, storage or network product.
SVROSINSTALLDHS	\$80.00	Server OS Install (Windows): Server Hardware Configuration and Window Server OS Load
RACKCONFIGDHS	\$45.00	Standard Racking Service: Standard Racking Service provides for installing servers, enclosures, KVM switches, PDU's storage and networking products into a rack (per product charge)
ATCONFIGDHS	\$9.00	Asset Tagging for PC/Server Config projects: Asset tag Creation/application to a single serialized and/or non-serialized asset

Laser Etching

LESTANDARD1	\$4.00	Standard 2" x 3.5" etch of end-user provided image/text on combined hardware purchase. (Bundled with upgrade or White Glove services)
LESTANDARD2	\$5.00	Standard 2" x 3.5" etch of end-user provided image/text on combined hardware purchase. (Standalone service)
LELOGO	\$6.50	Large 4" x 4" etch of end-user provided image/text on combined hardware purchase. (Bundled with upgrade or White Glove services)
LELOGO2	\$7.50	Large 4" x 4" etch of end-user provided image/text on combined hardware purchase. (Standalone service)

Asset Tags

AT250	\$3.50	Asset Tagging 1-250. Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial.
AT1000	\$3.25	Asset Tagging 251-1000. Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial.
AT2500	\$3.00	Asset Tagging 1001-2500. Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial.
AT5000	\$2.50	Asset Tagging 2501-5000 Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial

Order must be quoted, processed and coordinated with your D&H Sales rep. Turnaround time varies by project and volume, minimum \$50 service threshold for hardware assembly.

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Pre-Sales Support: 888.325.1246 | PresalesSupport@dandh.com

